Important News for Licensed Clinical Social Workers Regarding the NYS Workers Compensation System

As you may know, a new law signed as part of Governor Cuomo's 2019-2020 budget allows more types of medical providers to treat injured workers in the NYS workers' compensation system. Beginning January 1, 2020, licensed clinical social workers, as well as acupuncturists, nurse practitioners, physical therapists, occupational therapists, and physician assistants, may apply to the New York State Workers' Compensation Board (Board) to become Board-authorized medical providers.

What the new law means for licensed clinical social workers

Starting January 1, 2020, Board-authorized licensed clinical social workers (LCSWs) can treat patients with work-related injuries or conditions and bill for services under their own Board authorization. See our <u>fact sheet</u> for more information on workers' compensation and what it means to be an authorized provider.

Authorization process

To apply for authorization, you will need to:

- 1. Sign up to use the NYS Workers' Compensation Board Medical Portal, a new online resource for medical providers, insurance carriers and other workers' compensation system participants.
- 2. Complete the required training courses note that training must be completed *before* he authorization application can be submitted.
- 3. Complete the online application, (once you've been notified it's available on the Medical Portal) and submit it to the Board.

What should LCSWs do now?

While the online application for authorization is not yet available, those interested in becoming Board-authorized can get a head start by signing up to access the Medical Portal and completing the required training.

Sign up to Access the Medical Portal

To access the Medical Portal and new provider training, you must have an NY.gov ID. This **is not** the personal NY.gov ID that you may have with other agencies, such as the Department of Motor Vehicles, Department of Taxation and Finance, etc.

An NY.gov User ID and temporary password will be generated for you when you register for Medical Portal access. When you register for access, you will be asked for your email address. This should be your individual email address, not a group or practice email address.

Sign up for the Medical Portal!

Complete Required Training

Once you have access to the Medical Portal, and before applying for Board authorization, you must complete the following training modules required for **Licensed Clinical Social Workers**:

- Medical Portal
- Medical Request Forms (C-4 AUTH, MG-2 and MG-1)
- Billing: Medical Fee Schedules
- Dispute Resolution
- Impairment Guidelines
- Medical Treatment Guidelines
- Variances

This training will be delivered through the CourseMill learning management system, which you will access through the Medical Portal.

Once you've received your Medical Portal credentials, you can access the training by selecting **Medical Portal** from the "Log in to Access" box on the top right of the Board's website homepage (wcb.ny.gov).

From the Medical Portal homepage, select **Medical Provider**, then **Training**, and then **Training Requirements for Provider Authorization**. You will see a listing of the required courses by provider type with links to CourseMill.

When accessing CourseMill for the first time, you will set up a new user account using the **same email address** you used when signing up for the Medical Portal. On future visits, you may be able to bypass the CourseMill login when signed into the Medical Portal.

More information and resources

Additional information on the Expanded Provider Law is available at wcb.ny.gov/newprovider, including frequently asked questions, a changes for providers and a fact sheet for licensed clinical social workers. For more information on signing up for the Medical Portal, please see the Board's video: Signing up to Access the NYS Workers' Compensation Board Medical Portal.

To stay informed of Workers' Compensation Board news, sign up to <u>get WCB</u> <u>notifications</u>.